
ACCESS SERVICE

5. Ordering Regulations

5.1 General

This section sets forth the regulations and order related charges for ordering Access Service. An Access Order is used to provide a customer with Access Service or to make changes to existing Access Services.

A customer may order any number of services of the same type between the same premises on a single Access Order, except when requested activity involves more than ten Carrier Identification Codes. An Access Order is required for each additional group of ten Carrier Identification Codes requiring establishment, removal, or changes. All details for services for a particular order must be identical except for multipoint service.

The Telephone Company may order comparable special access services pursuant to this tariff on behalf of telecommunications service providers who are purchasing DS1 or DS3 loop or transport, entrance facilities, dedicated transport DS0 or Optical Carrier Network as unbundled network elements (UNEs) from the Telephone Company for which they are no longer eligible, as of March 12, 2006, unless alternative arrangements have been made as of March 12, 2006. Non-recurring Access Service Order charge will apply.

Available inventory is limited and does not include facilities previously ordered. The Telephone Company will make every reasonable effort to maintain sufficient available inventory to provide Access Service in accordance with a customer's requested service date intervals. To the extent that service can be provided, Access Orders will be satisfied from available inventory.

Except as provided below, the Telephone Company shall permit a requesting telecommunications carrier to commingle an unbundled network element or a combination of unbundled network elements with wholesale services obtained from the Telephone Company, to the extent provided by and subject to the terms and conditions of the requesting telecommunications carrier's interconnection agreement with the Telephone Company (or, if applicable, of the Telephone Company intrastate tariffs).⁽¹⁾

⁽¹⁾ In the event the Commission or a court, pursuant to any regulatory or judicial review of the Commission's Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers, Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, FCC 03-36, para. 581 (released Aug. 21, 2003) (Triennial Review Order), vacates, stays, remands, reconsiders, or rejects the portion of the Triennial Review Order requiring ILECs to permit commingling, the terms and conditions of this tariff authorizing commingling, which are identified with a footnote, shall cease to be effective as of the effective date of the Commission order or the issuance of the court's mandate. In that event, the Telephone Company will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers must either convert such UNE(s) or UNE Combination(s) to a comparable service, or disconnect such UNE(s) and/or UNE Combination(s) from those wholesale services. Failure to provide the Telephone Company instructions to convert or disconnect such UNE(s) and/or UNE Combination(s) within 30 days, as described above, shall be deemed authorization to convert the UNE(s) and/or UNE Combination(s) to comparable access services at month-to-month rates.

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5. Ordering Regulations (Cont'd)5.1 General (Cont'd)

The Telephone Company need not provide access to (1) an unbundled DS1 loop in combination, or commingled, with a dedicated DS1 transport or dedicated DS3 transport facility or service, or to an unbundled DS3 loop in combination, or commingled, with a dedicated DS3 transport facility or service, or (2) an unbundled dedicated DS1 transport facility in combination, or commingled, with an unbundled DS1 loop or a DS1 channel termination service, or to an unbundled dedicated DS3 transport facility in combination, or commingled, with an unbundled DS1 loop or a DS1 channel termination service, or to an unbundled DS3 loop or a DS3 channel termination service, unless the requesting telecommunications carrier certifies that all of the following conditions are met⁽¹⁾

- (1) The requesting telecommunications carrier has received state certification to provide local voice service in the area being served or, in the absence of a state certification requirement, has complied with registration, tariffing, filing fee, or other regulatory requirements applicable to the provision of local voice service in that area.
- (2) The following criteria are satisfied for each combined circuit, including each DS1 circuit, each DS1 enhanced extended link, and each DS1-equivalent circuit on a DS3 enhanced extended link:
 - (i) Each circuit to be provided to each end user customer will be assigned a local number prior to the provision of service over that circuit;
 - (ii) Each DS1-equivalent circuit on a DS3 enhanced extended link must have its own local number assignment, so that each DS3 must have at least 28 local voice numbers assigned to it;
 - (iii) Each circuit to be provided to each end user customer will have 911 or E911 capability prior to the provision of service over that circuit;

⁽¹⁾ In the event the Commission or a court, pursuant to any regulatory or judicial review of the Commission's Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers, Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, FCC 03-36, para. 581 (released Aug. 21, 2003) (Triennial Review Order), vacates, stays, remands, reconsiders, or rejects the portion of the Triennial Review Order requiring ILECs to permit commingling, the terms and conditions of this tariff authorizing commingling, which are identified with a footnote, shall cease to be effective as of the effective date of the Commission order or the issuance of the court's mandate. In that event, the Telephone Company will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers must either convert such UNE(s) or UNE Combination(s) to a comparable service, or disconnect such UNE(s) and/or UNE Combination(s) from those wholesale services. Failure to provide the Telephone Company instructions to convert or disconnect such UNE(s) and/or UNE Combination(s) within 30 days, as described above, shall be deemed authorization to convert the UNE(s) and/or UNE Combination(s) to comparable access services at month-to-month rates.

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5. Ordering Regulations (Cont'd)5.1 General (Cont'd)

- (iv) Each circuit to be provided to each end user customer will terminate in a collocation arrangement that meets the requirements detailed below;
- (iv) Each circuit to be provided to each end user customer will terminate in a collocation arrangement that meets the requirements detailed below;
- (v) Each circuit to be provided to each end user customer will be served by an interconnection trunk that meets the requirements detailed below;
- (vi) For each 24 DS1 enhanced extended links or other facilities having equivalent capacity, the requesting telecommunications carrier will have at least one active DS1 local service interconnection trunk that meets the requirements detailed below; and
- (vii) Each circuit to be provided to each end user customer will be served by a switch capable of switching local voice traffic.

A collocation arrangement meets the requirements in (iv) above if it is:

- (1) Established pursuant to section 251(c)(6) of the Act and located at the Telephone Company's premises within the same LATA as the customer's premises, when the Telephone Company is not the collocator; and
- (2) Located at a third party's premises within the same LATA as the customer's premises, when the Telephone Company is the collocator. An interconnection trunk meets the requirements of (v) and (vi) above in this certification if the requesting telecommunications carrier will transmit the calling party's number in connection with calls exchanged over the trunk and the trunk is located in the same LATA as the customer premises served by the EEL.⁽¹⁾

⁽¹⁾ In the event the Commission or a court, pursuant to any regulatory or judicial review of the Commission's Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers, Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, FCC 03-36, para. 581 (released Aug. 21, 2003) (Triennial Review Order), vacates, stays, remands, reconsiders, or rejects the portion of the Triennial Review Order requiring ILECs to permit commingling, the terms and conditions of this tariff authorizing commingling, which are identified with a footnote, shall cease to be effective as of the effective date of the Commission order or the issuance of the court's mandate. In that event, the Telephone Company will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers must either convert such UNE(s) or UNE Combination(s) to a comparable service, or disconnect such UNE(s) and/or UNE Combination(s) from those wholesale services. Failure to provide the Telephone Company instructions to convert or disconnect such UNE(s) and/or UNE Combination(s) within 30 days, as described above, shall be deemed authorization to convert the UNE(s) and/or UNE Combination(s) to comparable access services at month-to-month rates.

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5. Ordering Regulations (Cont'd)

5.2 Provision of Basic Customer Information

The customer shall furnish all information necessary for the Telephone Company to provide and bill for the requested service. In addition to the service-specific ordering information set forth in Section 5.6, the customer shall provide:

- (A) The customer or End User name(s) and premises address(es) where service(s) will be terminated.
- (B) The billing name and address (when different from the customer name and address), and
- (C) The customer contact name(s) and telephone number(s) for the following provisioning activities:
 - order negotiation and confirmation,
 - interactive design,
 - installation and
 - billing.

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5. Ordering Regulations (Cont'd)5.3 Access Order Service Date Intervals

The date on which the Telephone Company receives a firm order commitment from the customer and sufficient information to allow processing of an Access Order is referred to as the Application Date, or Order Date. The customer is advised of the Application Date at the time the Telephone Company gives the customer a firm order confirmation.

To the extent that the requested Access Service can be made available with reasonable effort, the Telephone Company will provide the service in accordance with the customer's requested interval or requested service date.

The time required to provision the service (i.e., the interval between the Application Date and the Service Date) is known as the service interval and are established by the Telephone Company.

Schedules that specify installation intervals will also specify the services and quantities of the services that can be provided as specified in 5.3.1(B) and (C). The Telephone Company will adhere to the intervals as specified in Section 5.4.2(A), except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions). Standard Intervals only apply when facilities and equipment are available.

Access Services will be installed during Telephone Company business days. If a customer requests that installation be done outside of normally scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable charges described in 8.6.2 (Additional Labor).

Standard Intervals

| | |
|------------------------|-----------------------|
| Analog/Voice Grade/DS0 | 10 days |
| DS1/Fractional DS1 | 7 days ⁽¹⁾ |
| DS3 | 7 days ⁽¹⁾ |

⁽¹⁾ Interval only applies where facilities and equipment exist. When facilities and equipment do not exist the interval is dependent upon the complete installation of new facilities and equipment.

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5. Ordering Regulations (Cont'd)

5.3 Access Order Service Date Intervals (Cont'd)

5.3.1 Negotiated Interval

The Telephone Company will negotiate a service date interval with the customer when:

- (A) There is no standard interval for the service, or
- (B) The quantity of Access Services ordered exceeds the quantities specified in Section 5.4.2(A), or
- (C) The customer requests a service date beyond the applicable standard interval service date.
- (D) The customer places orders to install Access Advantage Plus (AA+) Transport Service or to activate or to rearrange Multiplexer Cross-Connections on an existing AA+ Transport Service.

The Telephone Company will offer a service date based on the type and quantity of Access Services the customer has requested. The negotiated interval may not exceed by more than six months the standard interval service date, or, when there is no standard interval, the Telephone Company offered service date.

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5. Ordering Regulations (Cont'd)

5.4 Access Order Modifications

The customer may request a modification of an access order at any time prior to notification by the Telephone Company that service is available for the customer's use. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the access order modification, the Telephone Company will schedule a new service date. All charges for access order modifications will apply on a per order, per occurrence basis as set forth following.

Any increase in the number of Special Access Service channels or Switched Access Service lines, trunks, capacity, Directory Transport facilities, or STP Port Terminations will be treated as a new Access Order. The new order is for the increased amount only. If order modifications are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer, these changes will be made without order modification charges being incurred by the customer.

5.4.1 Service Date Charge Charge/Dispatch Charge

A Service Date Change Charge will apply when a Customer modifies an Access Order service date for the installation of new services or rearrangements of existing services.

- (A) For services other than Digital Data Service, Access Advantage Plus (AA+), High Capacity DS1 and DS3 special access services:

If the Customer requested service date is more than 30 calendar days after the original service date, the order will be cancelled by the Telephone Company and reissued with the appropriate cancellation charges applied as set forth in Section 5.5(B), following.

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5. Ordering Regulations (Cont'd)

5.4 Access Order Modifications (Cont'd)

5.4.1 Service Date Charge Charge/Dispatch Charge (Cont'd)

- (B) For Digital Data Service, Access Advantage Plus (AA+), High Capacity DS1 and DS3 special access services:

If a Customer does not accept Access Service within 30 calendar days after the original service date, the Customer will, at its option:

- (1) Cancel its Access Order, in which case Section 5.5(B) shall apply; or
- (2) Accept billing within 30 calendar days after the original service date, in which case billing will begin; or
- (3) Neither cancel the Access Order nor accept service, in which case the following will apply. If the Customer neither cancels the Access Order nor accepts service, all applicable service charges shall begin to accrue on the 31st calendar day after the original service date (the Effective Billing Date). If the Customer accepts service within 90 calendar days after the original service date, the Telephone Company will commence billing upon the Customer's acceptance of service and such billing will apply as of the Effective Billing Date. If the Customer fails to accept service within 90 calendar days after the original service date, the Telephone Company will cancel the relevant Access Order(s) and will bill the Customer for cancellation charges, as set forth in 5.5(B), following, plus all charges accrued between the Effective Billing Date and the date of cancellation using the rate associated with the shortest term available for the service being cancelled.

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5. Ordering Regulations (Cont'd)5.4 Access Order Modifications (Cont'd)5.4.1 Service Date Charge Charge/Dispatch Charge (Cont'd)

- (C) When, for any reason, the Customer cannot accept the service for a period not to exceed 30 calendar days, and the Telephone Company delays the start of service accordingly, a Service Date Change Charge will apply.

A new service date may be established that is prior to the original service date if the Telephone Company determines it can accommodate the Customer's request without delaying service dates for orders of other Customers. If the service date is changed to an earlier date, the Customer will be notified by the Telephone Company that Expedited Order Charges as set forth in Section 5.4.2 will apply. Such charges will apply in addition to the Service Date Change Charge.

Failure to notify, as noted below, the Telephone Company prior to the original service date to request a different service date will result in the application of a Service Date Change Dispatch Charge for installation, moves and rearrangement of services. If a Telephone Company technician is dispatched to the Customer's premises on the scheduled service date and the Customer is not ready to accept service or the Customer has failed to notify the Telephone Company before 3:00PM (ET) on the business day prior to the scheduled service date that the service date needs to be changed, a Service Date Change Dispatch Charge will apply.

If the Customer reschedules the service date, a Service Date Change Charge, as set forth following will also apply. If the Customer cancels the service date, cancellation charges will also apply in accordance with terms and conditions for cancellation charges as set forth in Section 5.5, following. Cancellation of the order will not preclude the application of the Service Date Change Charge and/or the Service Date Change Dispatch Charge assessed for prior occurrences on the same order.

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5. Ordering Regulations (Cont'd)5.4 Access Order Modifications (Cont'd)5.4.1 Service Date Charge Charge/Dispatch Charge (Cont'd)

- (D) A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. A Service Date Change Dispatch Charge will apply per occurrence when a technician is dispatched to the customer's premises and the customer is not ready for service. The applicable charge is:

| | <u>Charge</u> |
|--|---------------|
| Service Date Change Charge, per order | \$26.50 |
| Service Date Change Dispatch Charge, per occurrence | \$200.00 |

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5. Ordering Regulations (Cont'd)5.4 Access Order Modifications (Cont'd)5.4.2 Expedite Charges(A) Analog (WATS Access Line), DS0 (Digital Data), Fractional DS1, Entrance Facilities (Voice Grade, DS1, DS3) and High Capacity Services (DS1, DS3) Access Services

If a customer desires that service be provided on a due date earlier than the standard interval, the customer may request that service be provided on an expedited service interval. To qualify for an expedited interval the customer must provide End User premises access, where needed, until 11PM (ET), Monday-Friday.

When the customer requests a 0-2 day expedite interval, on DS3, Analog (Metallic, Telegraph, Direct Analog, Wideband Analog), DS0 (Wideband Data, Base Rate), DS1 128, 256, 384, 512, 768 Kbps, Entrance Facilities (Voice Grade, DS1, DS3) and DS1/DS3 Access Service, the request must be received by the Telephone Company by 8:30AM (ET), Monday-Friday. All 0-2 day expedite interval requests received after 8:30AM (ET) will reflect an application date of the next business day and the due date will also be changed to the next business day. Expedite charges will be determined by the interval between the application date and the expedite due date.

If, upon reviewing availability of equipment, facilities and scheduled workload, the Telephone Company agrees to provide service on an expedited basis and the customer accepts this proposal, an Expedite Order Charge (in case of Analog, DS0, Fractional DS1, Voice Grade/DS1 Entrance Facilities and High Capacity DS1 Access Services) or Expedite Circuit Charge (in case of DS3 Entrance Facilities and High Capacity DS3 Access Services) will apply.

The maximum number of circuits, which may be expedited, is limited to twelve (12) two-point or six (6) multi-point Analog/DS0 circuits at the same location; a limit of nine (9) DS1 circuits at the same location; a limit of four (4) Fractional DS1 circuits at the same location; and a limit of two (2) DS3 circuit at the same location. When the number of access circuits exceeds the maximum threshold the interval will be negotiated.

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5. Ordering Regulations (Cont'd)5.4 Access Order Modifications (Cont'd)5.4.2 Expedite Charges (Cont'd)(A) Analog (WATS Access Line), DS0 (Digital Data), Fractional DS1, Entrance Facilities (Voice Grade, DS1, DS3) and High Capacity Services (DS1, DS3) Access Services (Cont'd)

If the Telephone Company determines that service can be provided on an expedited basis, the following charges will apply based upon agreed upon expedited service interval. The Expedited Order Charge (in case of Analog, DS0, Fractional DS1, Voice Grade/DS1 Entrance Facilities and High Capacity DS1 Access Services) applies on a per order basis, regardless of the number of circuits on the order. The Expedited Circuit Charge (in case of DS3 Entrance Facilities and High Capacity DS3 Access Services) applies on a per circuit basis.

Analog/Voice Grade/DS0 Access Services

| <u>Expedited Service Intervals</u> | <u>Expedited Order Charge</u> |
|------------------------------------|-------------------------------|
| 9 days | \$375.00 |
| 8 days | \$425.00 |
| 7 days | \$475.00 |
| 6 days | \$525.00 |
| 5 days | \$575.00 |
| 4 days | \$625.00 |
| 3 days | \$675.00 |
| 2 days | \$1,500.00 |
| 1 day | \$2,000.00 |
| 0 days | \$2,500.00 |

DS1/ Fractional DS1 Access Services

| <u>Expedited Service Intervals</u> | <u>Expedited Order Charge</u> |
|------------------------------------|-------------------------------|
| 8 days | \$425.00 |
| 7 days | \$475.00 |
| 6 days | \$525.00 |
| 5 days | \$575.00 |
| 4 days | \$625.00 |
| 3 days | \$675.00 |
| 2 days | \$1,500.00 |
| 1 day | \$2,000.00 |
| 0 days | \$2,500.00 |

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5. Ordering Regulations (Cont'd)5.4 Access Order Modifications (Cont'd)5.4.2 Expedite Charges (Cont'd)(A) Analog (WATS Access Line), DS0 (Digital Data), Fractional DS1, Entrance Facilities (Voice Grade, DS1, DS3) and High Capacity Services (DS1, DS3) Access Services (Cont'd)High Capacity DS3 Access Services

| <u>Expedited Service Intervals</u> | <u>Expedited Circuit Charge</u> |
|------------------------------------|---------------------------------|
| 9 days | \$375.00 |
| 6 days | \$1,500.00 |
| 5 days | \$2,000.00 |
| 4 days | \$2,500.00 |
| 3 days | \$3,000.00 |
| 2 days | \$3,500.00 |
| 1 day | \$4,000.00 |
| 0 days | \$4,500.00 |

- (1) In addition to Expedited Order Charges or Expedited Circuit Charges, special construction charges may apply, if the Telephone Company determines that additional cost will be incurred.
- (2) When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date Change Charge as specified in 5.4.1 preceding, also applies.
- (3) If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, no Expedite Order Charge or Expedite Circuit Charge will apply, unless the missed service date was caused by the customer.
- (4) The Telephone Company will adhere to the expedite intervals as specified above, except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions).

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5. Ordering Regulations (Cont'd)5.4 Access Order Modifications (Cont'd)5.4.2 Expedite Charges (Cont'd)

- (B) For all Access Services, excluding Analog (WATS Access Line), DS0(Digital Data), Fractional DS1, Entrance Facilities (Voice Grade, DS1, DS3)and High Capacity Services (DS1, DS3) Access Services

If the customer desires that service be provided on an earlier date than that which has been established for the Access Order or the provision of the Access Service, the customer may request that service be provided on an expedited basis. If the Telephone Company determines that service can be provided on the requested date and that additional labor costs or extraordinary costs are required to meet the requested service date, the customer will be notified and will be provided with an estimate of the additional charges involved. The total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%. If the customer instructs the Telephone Company to proceed, such additional charges will be determined and billed to the customer as follows:

To calculate the additional labor charges, the Telephone Company will, upon authorization from the customer to incur the additional labor charges, keep track of the additional labor hours used to meet the request of the customer and will bill the customer at the applicable additional labor charges as set forth in 8.6.

- (1) Extraordinary Costs: The special construction terms and conditions specified in the Telephone Company's Special Construction tariff will be used by the Telephone Company to determine charges to recover the extraordinary costs, which may be involved.

Authorization to incur the costs and to bill the customer will be in accordance with the terms and conditions of the Telephone Company's Special Construction tariff.

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5. Ordering Regulations (Cont'd)5.4 Access Order Modifications (Cont'd)5.4.2 Expedite Charges (Cont'd)

(B) For all Access Services, excluding Analog (WATS Access Line), DS0(Digital Data), Fractional DS1, Entrance Facilities (Voice Grade, DS1, DS3)and High Capacity Services (DS1, DS3) Access Services (Cont'd)

- (2) When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date changes Charge as set forth in 5.4.1 preceding, also applies.
- (3) If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, no Expedite Order Charge or Expedite Circuit Charge will apply, unless the missed service date was caused by the customer.
- (4) The Telephone Company will adhere to customer requested expedites approved by the Telephone Company, except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions).

ACCESS SERVICE

5. Ordering Regulations (Cont'd)5.4 Access Order Modifications (Cont'd)5.4.3 Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an Access Order which requires engineering review by Telephone Company personnel to determine what, if any, changes are necessary in the design of the service ordered to implement the changes requested by the customer.

The Telephone Company will review the requested change, notify the customer whether the change constitutes a design change, if it can be accommodated and if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge will apply on a per order, per occurrence basis, for each order requiring a design change.

If a change of service date is required, the Order Modification Charge as set forth in Section 5.4 preceding will also apply.

- (A) Design changes include such things as the addition or deletion of optional features or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of Interface Group or technical specification package.

The Design Change Charge applies on a per order, per occurrence basis for each design change, as follows:

| | <u>Charge</u> |
|----------------------|---------------|
| Design Change Charge | \$37.00 |

- (B) Design changes do not include a change of customer premises, end user premises, end office switch, Switched Transport Feature Group type, Switched Transport capacity, or Special Access Service channel type. Changes of this Nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

ACCESS SERVICE

5. Ordering Regulations (Cont'd)

5.5 Cancellation of an Access Order

Cancellation charges are applicable when (1) a Customer cancels an Access Order for the installation of service at any time prior to notification by the Telephone Company that service is available for the Customer's use, and (2) a Customer requests a decrease in the number of ordered Special Access Service channels (as applicable in this Section) or Switched Access Service lines, trunks, capacity, Directory Transport or STP Port Terminations. The latter will be treated as a partial cancellation.

(A) Cancellation Date

The cancellation date is the earliest date the Telephone Company receives written or verbal notice from the Customer that the order is to be cancelled. A verbal notice must be followed by written confirmation within 10 days. Termination liability charges, associated with term plans, will not apply to orders that are cancelled within 90 calendar days after the original service date where the Customer has accepted billing but not accepted service.

ACCESS SERVICE

5. Ordering Regulations (Cont'd)5.5 Cancellation of an Access Order (Cont'd)(B) Cancellation Charge

When the Customer cancels an Access Order, a Cancellation Charge will apply.

Cancellation charges are calculated by multiplying the nonrecurring charges (NRC) associated with the shortest term available for the service being cancelled, by the applicable critical date percentage shown in the Table of Cancellation Charge Percentages, following, for the critical date last completed on the order, plus:

1. The Access Order Charge
2. Other charges specified in Section 5.4 (Access Order Modifications), if applicable.

Example

If a Customer submits an order to install a new DS1 High Capacity service channel termination and then cancels the order after the Design, Verified, and Assigned (DVA) critical date, but before the Wired and Office Tested (WOT) critical date, the cancellation charge will be calculated as follows:

Cancellation Charge = 55.7% (from the Table of Cancellation Charge Percentages, following) X Non-Recurring installation charge for one channel termination.

The Access Order Charge and other charges specified in Section 5.4 (Access Order Modifications), if applicable, are added to the cancellation charge.

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5. Ordering Regulations (Cont'd)5.5 Cancellation of an Access Order (Cont'd)(B) Cancellation Charge (Cont'd)

The critical dates tracked by the Telephone Company are as follows:

- **Application (APP) Date:** The date by which the Customer must provide to the Telephone Company both (1) a firm commitment for service and (2) sufficient information to enable the Telephone Company to begin service provisioning. This is also the order date.
- **Scheduled Issue Date (SID):** The date that the order is entered into the Telephone Company's order distribution system.
- **Loop Assignment and Make-up (LAM) Date:** The date by which Local Loop Assignment and Make-up information is available.
- **Engineering Information Report Date (EIRD):** The date that the engineering information report for facilities and station equipment is received by the engineering control office (ECO).
- **Design Layout Report Date (DLRD):** The date the Design Layout Report is forwarded to the Customer.
- **Records Issue Date (RID):** The date that all design and assignment information is sent to the central office and installation forces.
- **Designed, Verified, and Assigned (DVA) Date:** The date by which field implementation groups report that all documents and materials have been received.
- **Wired and Office Tested (WOT) Date:** The date by which all intraoffice wiring is completed, all plug-ins optioned, aligned, and frame continuity established, and the interoffice facilities, if applicable, tested. In addition, switching equipment, including translation loading, is installed and tested.
- **Frame Continuity Date (FCD):** The date on which frame-to-frame testing is completed. This is sometimes referred to as the Facility Continuity Check Date.
- **Plant Test Date (PTD):** The date on which overall testing of the service is performed.
- **Service Date (DD):** The date on which service is made available to the Customer. This is sometimes referred to as the Due Date.

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5. Ordering Regulations (Cont'd)5.5 Cancellation of an Access Order (Cont'd)(B) Cancellation Charge (Cont'd)Table of Cancellation Charge Percentages

| On or After: Before: | <u>Critical Dates (Percentage of Total Provisioning Cost)</u> | | | | | | | | | | |
|-------------------------|---|------------|-------------|--------------|-------------|------------|------------|------------|------------|-----------|----|
| | APP SID | SID LAM | LAM EIRD | EIRD DLRD | DLRD RID | RID DVA | DVA WOT | WOT FCD | FCD PTD | PTD DD | DD |

Special Access Services

| | | | | | | | | | | | |
|--------------------------|------|------|------|------|------|------|------|------|------|------|-----|
| Voice Grade | 1.6 | 4.7 | 6.6 | 9.5 | 13.2 | 18.7 | 33.2 | 44.6 | 56.6 | 83.6 | 100 |
| WATS Access Line | 1.6 | 4.7 | 6.6 | 9.5 | 13.2 | 18.7 | 33.2 | 44.6 | 56.6 | 83.6 | 100 |
| Program Audio Service | 1.4 | 4.1 | 5.8 | 8.3 | 11.5 | 16.2 | 28 | 37.1 | 49.5 | 80.5 | 100 |
| Digital Data | 1.5 | 4.6 | 6.1 | 9.2 | 13.5 | 18.6 | 28.5 | 35.4 | 46.2 | 78.2 | 100 |
| High Capacity Service | 12.9 | 29.2 | 33.1 | 35.5 | 37.5 | 42.9 | 55.7 | 66.2 | 69.9 | 86.2 | 100 |
| Video | 12.9 | 29.2 | 33.1 | 35.5 | 37.5 | 42.9 | 55.7 | 66.2 | 69.9 | 86.2 | 100 |

Switched Access Services

| | | | | | | | | | | | |
|--------------------------|------|------|------|------|------|------|------|------|------|------|-----|
| Trunks or Lines | 7.0 | 18.9 | 23.7 | 24.9 | 26.3 | 35.6 | 51.4 | 58.3 | 69.4 | 90.3 | 100 |
| High Capacity Service | 12.9 | 29.2 | 33.1 | 35.5 | 37.5 | 42.9 | 55.7 | 66.2 | 69.9 | 86.2 | 100 |

All Other Special and Switched Access Services

| | | | | | | | | | | | |
|-------------------|------|------|------|------|------|------|------|------|------|------|-----|
| Other Services | 12.9 | 29.2 | 33.1 | 35.5 | 37.5 | 42.9 | 55.7 | 66.2 | 69.9 | 86.2 | 100 |
|-------------------|------|------|------|------|------|------|------|------|------|------|-----|

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Vice President, Regulatory Affairs
3 High Ridge Park, Stamford, CT 06905

ACCESS SERVICE

5. Ordering Regulations (Cont'd)

5.5 Cancellation of an Access Order (Cont'd)

(C) When Cancellation Charges Do Not Apply

- (1) When a Customer cancels an order for the discontinuance of service, no charges apply for the cancellation.
- (2) If the Telephone Company misses a service date by more than 30 days except due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotions, the Customer may cancel the Access Order without incurring cancellation charges.

ACCESS SERVICE

5. Ordering Regulations (Cont'd)

5.6 Service-Specific Ordering Information

If a PIU is required, the customer must provide its PIU when placing an order for Access Services in accordance with Section 2.7.2 of this tariff.

5.6.1 Switched Access Service

When placing an order for Access Service, the customer shall provide, at a minimum, the following information.

(A) Switched Transport and Directory Transport Services

When the customer orders Switched Transport or Directory Transport, the customer may designate one line side or trunk side Switched Access Service or trunk side Directory Assistance Access Service as specified in 5.6.1(B), (C), (D) and 5.6.4, that will use the transport facility. When the customer orders Switched Transport or Directory Transport and specifies that the facility is to be interconnected to another transport facility, the customer must specify compatible channel interfaces.

The minimum information required to order Switched Transport or Directory Transport is set forth in (1) through (3) following. Such information is in addition to the information required to order line side or trunk side Switched Access or Directory Transport as specified in 5.6.1(B), (C), (D) and 5.6.4, as applicable.

(1) Entrance Facility

- (a) The customer premises.
- (b) The connection type (Voice Grade, DS1 or DS3).
- (c) The Switched Transport optional features, if desired (including multiplexing).
- (d) Multiplexing is required if the Entrance Facility connection type is different from the Direct-Trunked Transport connection type or, if the Entrance Facility contains Tandem-Switched Transport to more than one access tandem.

If the Entrance Facility is existing, the customer must provide the information as set forth in 5.6.1(B) through (D) following.

ACCESS SERVICE

5. Ordering Regulations (Cont'd)

5.6 Service-Specific Ordering Information (Cont'd)

5.6.1 Switched Access Service (Cont'd)

(A) Switched Transport and Directory Transport Services (Cont'd)

(2)

(3) Direct-Trunked Transport

- (a) The connection type (Voice Grade, DS1 or DS3).
- (b) If multiplexing is requested, the customer must specify each Hub location where the multiplexer or multiplexers are to be installed.
- (c) The Entrance Facility or SSNS to which the Direct-Trunked Transport facility is interconnected. The Entrance Facility or SSNS Port must be of an equal or higher capacity than the Direct-Trunked Transport facility and must also have a compatible interface. If the Entrance Facility is new, additional information as set forth in 5.6.1(A)(1) or (2) is also required.
- (d) Multiplexing is required if the Direct-Trunked Transport connection type is different than that required by the central office switch, or if the Direct-Trunked Transport facility contains trunks to more than one central office switch, or if any Special Access circuits will be assigned to the facility.

If the Direct-Trunked Transport facility or the Entrance Facility is existing, the customer must provide the information as set forth in 5.6.1(B) through (D), as applicable.

With Direct-Trunked Transport or DA Direct-Trunked Transport to a Telephone Company access tandem, Tandem-Switched Transport or Tandem-Switched Directory Transport is not required to be ordered from the Telephone Company access tandem to the end office.

ACCESS SERVICE

5. Ordering Regulations (Cont'd)5.6 Service-Specific Ordering Information (Cont'd)5.6.1 Switched Access Service (Cont'd)(B) Feature Group A (FGA)

- (1) The number of lines.
- (2) The first point of switching (i.e., dial tone office).
- (3) The directionality of the service.
- (4) The Switched Transport and/or Local Switching options desired, if any.
- (5) Whether the off-hook supervisory signaling for the ordered line(s) is to be provided by the customer's equipment or is to be forwarded by the customer's equipment when the called party answers.
- (6) If the FGA is to be provided with an extension to a different LATA, the customer's premises at which the FGA extension is to be terminated.
- (7) Percent Interstate Use (PIU).
- (8) If the service is to be used for resale, it shall also specify which lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines.
- (9) If a new Switched Transport facility is specified, additional information as set forth in 5.6.1(A), is also required. If an existing Switched Transport facility is specified, such facility must have a compatible interface and available capacity to install the FGA service. In addition, the customer must also specify the connecting facility assignment to the FGA being installed.

ACCESS SERVICE

5. Ordering Regulations (Cont'd)5.6 Service-Specific Ordering Information (Cont'd)5.6.1 Switched Access Service (Cont'd)(C) Feature Group B (FGB)

- (1) The number of trunks.
- (2) The end office when direct routing to an end office.
- (3) The Telephone Company access tandem switch when routing via a Telephone Company access tandem switch.
- (4) The Switched Transport and/or Local Switching options desired, if any.
- (5) When ordering FGB trunks to a Telephone Company access tandem, an estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem to assist the Telephone Company in its own efforts to project further facility requirements.
- (6) For terminating only access, whether the trunks are to be arranged in trunk group arrangements or provided as single trunks.
- (7) The traffic type must also be specified using the same categories as described in Section 6. to enable efficient provisioning and billing functions.
- (8) Percent Interstate Use (PIU).
- (9) If a new Switched Transport facility is specified, additional information as set forth in 5.6.1 A is also required. If an existing Switched Transport facility is specified, such facility must have a compatible interface and available capacity to install the FGB service. In addition, the customer must also specify the connecting facility assignment to the FGB being installed.

ACCESS SERVICE

5. Ordering Regulations (Cont'd)

5.6 Service-Specific Ordering Information (Cont'd)

5.6.1 Switched Access Service (Cont'd)

(D) Feature Group D (FGD)

- (1) The number of trunks.
- (2) When direct routing to the end office, the end office.
- (3) When routing via a Telephone Company access tandem switch, (a) the Telephone Company access tandem switch and (b) an estimate of the amount of traffic it will generate to and/or from each end office subtending the Telephone Company access tandem, to assist the Telephone Company in its own efforts to project further facility requirements.
- (4) The traffic type must also be specified using the same categories as described in Section 6. to enable efficient provisioning and billing functions.
- (5) The Switched Transport and Local Switching Options desired, if any.
- (6) If a new Switched Transport facility is specified, additional information as set forth in 5.6.1 A, is also required. If an existing Switched Transport facility is specified, such facility must have a compatible interface and available capacity to install the FGD service. In addition, the Customer must also specify the connecting facility assignment to the FGD being installed.
- (7) When routing the traffic via a Tandem Switching Provider (TSP) Switch, (a) the TSP tandem switch and trunk identification code and (b) the TSP Customer must obtain a letter of authorization from the FGD Customer specifying that their traffic will be routed via an alternate access tandem provider. Additionally, a written copy of the letter of authorization must be furnished to the Telephone Company if a dispute arises with respect to the authorization for the applicable Services.

ACCESS SERVICE

5. Ordering Regulations (Cont'd)

5.6 Service-Specific Ordering Information (Cont'd)

5.6.1 Switched Access Service (Cont'd)

(E) Switched Access Service Traffic Engineering Responsibilities

When Switched Access Service is ordered the customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic.

Determining Number of Trunks - The required number of trunks may be determined by the customer in the following manner for each end office and/or access tandem the customer wishes to serve:

- Determine the greatest number of trunks in use for a single hour, i.e., the busy hour.
- Select the 20 consecutive business days in a calendar year which add up to the largest number of trunks in use during the busy hour.
- Determine the average number of busy hour trunks by dividing the largest number of trunks in use figure by 20.

ACCESS SERVICE

5. Ordering Regulations (Cont'd)

5.6 Service-Specific Ordering Information (Cont'd)

5.6.2 500 Access Service, 800 Database Access Service and 900 Access Service)

The customer shall order in the same manner which is set forth preceding for ordering FGD. For 500 Access Service or 800 Database Access Service, the customer shall order in trunks through designated Telephone Company Access Tandems. For 900 Access Service, when new NXX(s) are to be opened in the LATA, or when existing NXX(s) are to be deleted, and such change is to occur coincident with the service date established for the order, the customer shall provide such information when placing the order for service. If the change is to occur absent the requirement for additional capacity (i.e., quantities of trunks), the customer shall notify the Telephone Company of the change as set forth in Section 6. All 500, 800 Series and 900 number assignments and administration shall be in accordance with the North American Numbering Plan (NANP).

For 800 Database Access Service, the customer must also specify whether the 800 Series to POTS number translation optional feature is desired. If this feature is ordered, the customer will have no way of determining that such calls originated as 1-800 Series-NXX-XXXX dialed calls unless the customer also orders the Automatic Number Identification (ANI) optional feature as specified in 6.2.2 (A)(2), following.

5.6.3 Switched Access Service to a Remote Switching Office

When a customer desires Switched Access Service to an end office that is a remote switching office, the customer must order to the host office which controls the remote switching office since all traffic to and/or from a remote switching office must be routed through the host office. In addition, the customer must provide information to the Telephone Company which includes the traffic distribution to the remote office(s) controlled by the host office.

ACCESS SERVICE

5. Ordering Regulations (Cont'd)

5.6 Service-Specific Ordering Information (Cont'd)

5.6.4 Directory Assistance (DA) Service

DA can be utilized with FGA, FGB, or FGD Switched Access Service. For Direct-Trunked Transport of Directory Assistance utilizing FGB or FGD directly to the DA location, the customer shall specify the number of trunks required from the customer premises to the DA location. If the DA Service is to be associated with a FGB or FGD Tandem-Switched Transport, the customer shall also specify which FGB or FGD trunk group is to be associated with the DA Service. The customer shall specify the Directory Transport options. The customer shall also specify the Percent Interstate Use (PIU).

When Directory Assistance Access Service is ordered, the customer must specify if new or existing Directory Direct-Trunked Transport services are to be used. If new Directory Transport facilities are specified, additional information as set forth in 5.6.1 (A) is also required. If an existing Directory Transport facility is specified, such facility must have a compatible interface and available capacity to install the service. The customer must also specify the connecting facility assignment for the service being ordered.

5.6.5 Special Access Service

The customer must designate the customer premises and/or Hubs involved, the channel type, e.g., Voice Grade, the network channel interface, technical specification package and options desired and the percent interstate usage in accordance with Section 2.5.9. For multipoint services, the network channel interface specified at each premises may be different, but all such interfaces shall be compatible.

ACCESS SERVICE

5. Ordering Regulations (Cont'd)

5.6 Service-Specific Ordering Information (Cont'd)

5.6.6 WATS Access Line Service

The customer must specify the type of calling for the service to be provided i.e., originating only, terminating only or two-way, and the Telephone Company provided screening functions desired. Additionally, when (a) the wire center which serves the WATS Access Line Service customer (end user) premises is not a WATS Serving Office (WSO) or (b) when that wire center is a WSO, but there is no available capacity, the Telephone Company will provide the WATS Access Line Service to the nearest wire center which functions as a WSO and/or at which capacity is available. In these circumstances, the customer will be so notified and the order will be changed to designate the appropriate WSO wire center. No Service Order Modification charge will apply for the change. However, the customer will be billed the appropriate channel mileage charge from the WATS Access Line Service customer's (end user's) serving wire center to the WATS or WATS-type serving office which serves that serving wire center.

5.6.7 Special Access Surcharge Exemption

Where the Special Access Service, including Access Advantage Plus (AA+) Transport Service, is exempt from the Special Access Surcharge as set forth in Section 7.4.4; the customer shall furnish the certification with the order, as set forth in that section.

5.6.8 Shared Use Facilities

Shared Use of the same digital high capacity facilities for the provision of both Switched and Special Access Services is permitted as long as both facilities have the same term plan, as referenced in 2.11.1.1(G). Shared Use facilities shall be ordered to a Hub and will be provided as Switched Access Service or Special Access Service. Individual services utilizing Shared Use facilities must be ordered either as Switched Access Service or Special Access Service. When placing the order for such individual service(s), the customer must specify the channel assignment for each service ordered.

ACCESS SERVICE

5. Ordering Regulations (Cont'd)

5.6 Service-Specific Ordering Information (Cont'd)

5.6.9 Dedicated Signaling Transport (DST)

For DST, the customer must provide the following information to the Telephone Company at the time of ordering: the number of STP Access Mileage 56 kbps links, the originating point code for the customer's designated premises, the Common Language Location Identifier (CLLI) code of the Telephone Company Signaling Transfer Point, Link Type, the customer designated premises Telephone Number, the contact telephone number for installation and maintenance of the customer's designated premises, and the desired due date of the order.

When ordering DST the customer will provide an estimate of total annual volume and busy hour busy month volume projected for a period of three years. The forecast must be itemized by message type and CCS/SS7 octet load. Octet load must be High Day Busy Hour. The Telephone company will utilize this forecast to project further facility requirements. An updated forecast providing an estimate of total annual volume and busy hour busy month volume projected for a period of three years should be provided to the Telephone Company every year thereafter. The updated forecast shall be provided to the Telephone Company during the month of January each year.

5.6.10 Line Information Data Base (LIDB) Service

For LIDB Service, the customer shall provide a LIDB Access Service Order which specifies the originating point codes (OPCs) of the customer's designated Operator Service System (OSS) sending the query or queries and the desired due date of the order. LIDB Validation and Originating Line Number Screening Services are provided via DST as set forth in Section 17.2 following, from a customer Signaling Point of Interconnection (SPOI) to the two Telephone Company interconnecting Signal Transfer Points (STPs) located in Hartford and New Haven, Connecticut in order to utilize LIDB Access Service. Customers may also obtain LIDB Services through a CCS7 transport service provider that has previously ordered DST and LIDB Services from the Telephone Company.

5.6.11 Reserved*

(D)
 |
 (D)

*Busy Line Interrupt (BLI) and Busy Line Verification (BLV) Service discontinued pursuant to 47 C.F.R. § 63.71.

ACCESS SERVICE

5. Ordering Regulations (Cont'd)

5.6 Service-Specific Ordering Information (Cont'd)

5.6.12 Zero Minus Transfer Service (0-)

For Zero Minus Transfer Service ordered in conjunction with FGD as specified in Section 13 following the customer must specify the number of trunk(s) ordered between their premises and the Telephone company Operator Services Position System locations served by the Operator Services Position System. Zero Minus Transfer trunk(s) are used to carry originating 0-Transfer traffic only, i.e. the end user dials only the 0 digit with no additional digits.

5.6.13 Feature Group D with Signaling System Seven (SS7) Signaling

For Feature Group D Switched Access Service with the SS7 Signaling Option, in addition to information listed in 5.6.1 D preceding, the customer shall specify a reference to existing signaling connections or reference to a related DST signaling connection order. The customer must also specify any SS7 Common Switching optional features as described in 6.2.2(A).

For Feature Group D trunks ordered with SS7 signaling, the customer shall provide STP point codes, switching point codes, trunk circuit identification codes and switch type. FGD with SS7 Signaling will be offered to customers as it becomes available and as facilities and resources permit and will be provided as mutually agreed upon by the Telephone Company and the customer based on availability from the customer's location to the Telephone Company tandem or end office.

5.6.14 Telecommunications Relay Service (TRS)

FGD Switched Access Service may be used to carry calls originated from the TRS Provider. Customers may use existing tandem routed facilities to carry TRS traffic or order separate FGD Switched Access Service to the Telephone Company tandem switch which serves the TRS Provider's point of interface.

In order to use existing FGD Switched Access facilities, the customer must place an order with the Telephone Company specifying which trunks will route TRS traffic. Existing facilities must terminate in the Telephone Company access tandem which serves the TRS Provider's point of interface.

ACCESS SERVICE

5. Ordering Regulations (Cont'd)

5.6 Service-Specific Ordering Information (Cont'd)

5.6.15 Shared Network Arrangement

A Shared Network Arrangement is a service offering that enables a Customer (the "Service User") to connect subtending services to the multiplexed service of another Customer (the "Host Subscriber"), with the Telephone Company maintaining separate records and billing for each. Each Customer will be billed for those rate elements associated with their own portion of the service configuration. Under no circumstances will the rates or charges for individual rate elements be split. This offering is limited to service configurations where a Service User obtains subtending circuits from a Host's multiplexed service.

Under the Shared Network Arrangement, the Telephone Company may share record information with the Host Subscriber pertaining to the services of other users of the shared network. Such disclosure will be under the sole discretion of the Telephone Company as is necessary to perform billing reconciliations and/or functions required in connection with maintaining account records.

(A) Establishing a Shared Network Arrangement

When establishing Special Access Service or Switched Access Service under a Shared Network Arrangement, the Host Subscriber and the Service User must coordinate with each other the design, testing and maintenance of the service; additionally, the Service User must provide to the Telephone Company the Connecting Facility Assignment (CFA) and the High Capacity Billing Account Number (HBAN) of the Host Subscriber. The Telephone Company will undertake to connect the Service User's circuits to the Host's service, and to establish and maintain separate billing for the Service User's portion of the service. Additionally, the Service User must: (i) obtain a letter of authorization for the Shared Network Arrangement from the Host Subscriber, and (ii) provide a written copy of the letter of authorization to the Telephone Company if a dispute arises with respect to the authorization for the applicable Services.

ACCESS SERVICE

5. Ordering Regulations (Cont'd)5.6 Service-Specific Ordering Information (Cont'd)5.6.15 Shared Network Arrangement (Cont'd)(A) Establishing a Shared Network Arrangement (Cont'd)(1) Cascading Shared Network Arrangement

In the event that the Service User is requesting a subtending circuit from a Host Shared Network Arrangement with a third-party Host (a Cascading Shared Network Arrangement), the Service User must also obtain and provide to the Telephone Company the appropriate HBAN and CFA of the third-party Host, in order to identify the complete circuit for purposes of maintenance and testing continuity.

In a Cascading Shared Network Arrangement, it is the third-party Host's responsibility to notify the Host Subscriber of the Cascading Service User and provide them with the Cascading Service User contact information prior to the third-party Host's Shared Network Arrangement with the Cascading Service User.⁽¹⁾

The Service User (including a Cascading Service User) will have Special Access Service under the Shared Network Arrangement, as long as (1) the applicable letter of authorization establishing the Service User's rights to participate in the Shared Network Arrangement has not been withdrawn by the Host Subscriber (or third-party Host), and (2) the Host Subscriber maintains the Shared Network Arrangement.⁽¹⁾

⁽¹⁾This regulation only applies to Customers purchasing Shared Network Arrangement after 05/26/06.

ACCESS SERVICE

5. Ordering Regulations (Cont'd)5.6 Service-Specific Ordering Information (Cont'd)5.6.15 Shared Network Arrangement (Cont'd)(B) Disconnects and Modifications of the Shared Network Arrangement⁽¹⁾

The Host Subscriber of the Shared Network Arrangement can disconnect or modify (groom) the Shared Network Arrangement by following the steps outlined in 5.6.15(B)(1), below.

(1) Disconnects of SNA

The Host Subscriber can disconnect the Shared Network Arrangement and the Special Access Services under Shared Network Arrangement, but only if the following requirements are met:

- (a) Written notification is provided to all Service Users (including Cascading Service Users) at least 30 days prior to the Host Subscriber issuing the Access Service Request for the disconnection of service; and
- (b) The Telephone Company has been provided a copy of all Service User notifications.

The Service User (including a Cascading Service User) shall submit a request to disconnect their Special Access Service in accordance with the Host Subscriber's (or third-party Host's) written notification. However, if any Service User does not submit a request to disconnect their Special Access Service under the Shared Network Arrangement within 30 days of receiving such notification, the Service User grants the Host Subscriber the right to disconnect the Service User's Special Access Service in accordance with the written notification, and the Telephone Company will have no liability to the Service User as a result of such disconnection. Billing for services and facilities will continue until a disconnect request(s) for the Special Access Services has been processed by the Telephone Company.

⁽¹⁾This regulation only applies to Customers purchasing Shared Network Arrangement after 05/26/06.

ACCESS SERVICE

5. Ordering Regulations (Cont'd)5.6 Service-Specific Ordering Information (Cont'd)5.6.15 Shared Network Arrangement (Cont'd)(B) Disconnects and Modifications of the Shared Network Arrangement⁽¹⁾
(Cont'd)(1) Disconnects of SNA (Cont'd)

The Service User (including a Cascading Service User) is responsible for any applicable early termination fees associated with the disconnection of its Special Access Service under the discontinued Shared Network Arrangement.

(2) Grooming Special Access Service under SNA

The Host Subscriber can modify (groom) Special Access Services under a SNA, but only if the following requirements are met:

- (a) Written notification is provided to all Service Users (including a Cascading Service User) 30 days prior to issuing the Access Service Request for the modification; and
- (b) The Telephone Company is provided a copy of all Service User notifications.

The Service User (including a Cascading Service User) shall submit a request to modify (groom) its Special Access Service in accordance with the Host Subscriber's written notification. However, if any Service User does not submit a request to groom their Special Access Service under the Shared Network Arrangement within 30 days of receiving such notification, the Service User grants the Host Subscriber the right to issue the order for the grooming in accordance with the written notification, and the Telephone Company will have no liability to the Service User as a result of such orders. The Service User will be responsible for all Telephone Company fees and charges, including changes to the Service User's recurring charges resulting from the Host Subscriber's modification to the Shared Network Arrangement.

⁽¹⁾This regulation only applies to Customers purchasing Shared Network Arrangement after 05/26/06.

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ACCESS SERVICE

5. Ordering Regulations (Cont'd)

5.6 Service-Specific Ordering Information (Cont'd)

5.6.16 Electronic Directory Assistance (EDA) Service

For Electronic Directory Assistance (EDA) Service, the Customer must arrange for connection to the Telephone Company's EDA host computer using a 9.6 Kbps or 56 Kbps circuit as set forth in Section 7, or any arrangement mutually agreeable to the Telephone Company and the EDA Customer.

5.6.17 Signaling for Tandem Switching

For Signaling for Tandem Switching Service, in addition to the information listed in 5.6.1(A) preceding, the Tandem Switching Provider (TSP) must provide the following information at the time of ordering:

- (a) A Carrier Identification code (CIC) of that TSP.
- (b) Separate Direct-Trunked Transport originating only facilities to the end office to each end office requested.
- (c) If ordering associated Feature Group D Service on behalf of a Customer, the TSP must also provide the information required to order trunk-side Feature Group D Service as specified in 5.6.1(D), as applicable. The TSP Customer must obtain a letter of authorization from the FGD Customer specifying that their traffic will be routed via an alternate access tandem provider. Additionally, a written copy of the letter of authorization must be furnished to the Telephone Company if a dispute arises with respect to the authorization for the applicable Services.
- (d) If ordering Signaling for Tandem Switching on an SS7 basis, the Customer shall specify a reference to existing signaling connections or reference to a related Dedicated Signaling Transport signaling connection order as specified in Section 17.
- (e) The TSP must ensure that it will not duplicate any Telephone Company trunk group numbers in accordance with specifications set forth in SNET Publication: Provisioning for Signaling for Tandem Switching.

ACCESS SERVICE

5. Ordering Regulations (Cont'd)

5.6 Service-Specific Ordering Information (Cont'd)

5.6.18 Access Advantage Plus (AA+) Transport Service

The AA+ Transport Service customer is responsible for channel assignments, which includes the following obligations:

- (A) Specify the DS0 channel assignments to connect AA+ Transport Service via Multiplexer Cross-Connections to the DS0 channels derived from other multiplexed high capacity service arrangements.
- (B) Designate the consecutive DS0 channel assignments for the Bonded Channel Group configurations reflected in 25.1.2(B).
- (C) Identify the DS0 channel assignments when rearranging or adding Multiplexer Cross-Connections associated with an existing AA+ Transport Service.

5.6.19 TIPToP Service

The TIPToP customer shall specify the number of one-way and two-way port interfaces and the access tandem where the service is desired. The minimum initial order quantity must match the quantity as defined in Section 29.1(B)(1)(h). Subsequent orders for port interfaces must use existing facilities when spare capacity is available on those facilities.

TIPToP one-way and two-way port interfaces require the TIPToP customer to provide a minimum of one Local Routing Number (LRN) per LATA prior to provisioning of the customer's order. Changes to any order to update LRNs associated with that order will incur applicable access order modification charges as defined in Section 5.4. LRNs associated with other services cannot be used for the TIPToP service.

The TIPToP customer must provide an Access Carrier Name Abbreviation (ACNA).

The TIPToP Customer must provide the Access Customer Terminal Location (ACTL) and the Common Language Location Identifier (CLLI) for every IP Gateway and every Customer's IP-VIS Dedicated location used in conjunction with TIPToP service in each LATA where service is ordered.

The TIPToP Customer must identify all NPA-NXXs for which they are the code owner at the time of order. Subsequent acquisitions of NPA-NXXs must be reported to the Telephone Company within thirty (30) days of acquisition.

ACCESS SERVICE

5. Ordering Regulations (Cont'd)

5.7 Selection of Facilities for Access Orders

When a customer places an Access Order, it may choose to utilize Special Access facilities previously purchased to a Hub. If the customer has a high capacity interface for use with Switched Access Service DS1 or DS3, or has a Special Access Service facility purchased to a Hub, or when there are digital high capacity facilities to a Signal Transfer Point (STP) for Dedicated Signaling Transport, the customer must request that specific channels be used to implement the Access Order for all Direct-Trunked Transport and Entrance Facilities. For Tandem-Switched Transport from the Access Tandem to the End Office, the customer will only provide the connecting facility assignment for the Entrance Facility and the Direct-Trunked Transport.

For all other Access Orders, the option to request a specific transmission path or channel is not provided except as provided for under Special Facilities Routing as set forth in Section 11. following.

ACCESS SERVICE

5. Ordering Regulations (Cont'd)5.8 Provision of Other Services

- (A) Testing Service, Additional Labor, Telecommunications Service Priority(TSP) and Special Facilities Routing shall be ordered with an Access Order or as set forth in B. following. The rates and charges for these services, as set forth in other sections of this tariff, will apply in addition to the ordering charges set forth in this section and the rates and charges for the Access Service with which they are associated.
- (B) With the agreement of the Telephone Company, the items listed in (A) preceding may subsequently be added to the order at any time, up to and including the service date for the Access Service. When added subsequently, charges for a design change as set forth in 5.4 preceding will apply when an engineering review is required.
- (C) Additional Engineering is not an ordering option, but will be applied to an Access Order when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer request. Additional Engineering will only be required as set forth in 8. following. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of the Telephone Company facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%.

The regulations, rates and charges for Additional Engineering are as set forth in 8. following and are in addition to the regulations, rates and charges specified in this section.